



WHO IS THE VOICE OF YOUR COMPANY?

◀ CALL CENTER & CUSTOMER CARE

Customer Care from Employees Who Care

The quality of your customer service is more important than ever. A less-than-gracious response from call center staff or customer problems left unresolved are no longer isolated events between your company and its customers. Poor experiences are now shared on social media, and finding the right talent to serve as the voice of your company can be a challenge.

From multilingual support to emotional intelligence and compassion, Volt Workforce Solutions applies candidate screening methods that give you the confidence that your brand and your reputation are reinforced by call center specialists who represent your business well.

The Right Response for Every Call

Whether your customer is calling to discuss product support or account billing, first-contact resolution starts with personable, professional customer service. Our recruiting experts ensure the right fit for your call center by identifying people with the flexibility to meet challenges and changing priorities head-on. When a new product launches, or seasonal demand requires additional staff, we can ramp your call centers up or down without sacrificing quality. At Volt, we place employees on assignment at your location, under your supervision. You decide when it is time to increase or reduce our presence.

Why Volt?

Volt specializes in recruiting, deploying, and managing contingent workforces. We combine industry expertise, proven execution, and innovative thinking to deliver workforce solutions that improve our client's efficiency and productivity. Whether you're seeking contingent staffing, direct-hire recruiting, managed services programs, or statement of work, Volt's global network of offices enables us to provide a qualified workforce wherever your business grows.

For strategic workforce services tailored to solve your specific business challenges, contact your local Volt representative or visit volt.com.

Service Offerings

- Contingent Staffing
- Direct Placement
- Managed Services
- Statement of Work

Recruiting Skillsets

- Customer Service Representative
- Call Center Managers
- Team Leads
- Inbound/Outbound Agents
- Collection Specialists
- Inside Sales Representatives
- Help Desk Representatives